



Privacy Impact Statement

The following Table applies for both Public and Private Patients and shows the categories of Personal Data processed by Shannondoc s out of hour’s family doctor service.

Category of Personal Data Article 9	Purpose of Processing Article 6	Lawfulness of Processing Article 6 (1)
<ul style="list-style-type: none"> • Administrative information • Name, address, Contact details, Phone, email, mobile • Appointments • Personal details, PPS Numbers, Medical Card number • Personal details. • Employee details. • Clinical information • Financial & Company Information. • Biometric data 	<ul style="list-style-type: none"> • Necessary to support the administration of patient care at Shannondoc Out of Hours Family Doctor Service. • To provide an Out of Hours Medical Service based in Limerick, Clare and North Tipperary 	<ul style="list-style-type: none"> • General Data Protection GDPR Article 6 (1) • Processing of data is necessary to protect the vital interests of the data subject or of another natural person. The lawfulness of processing could also be argued under Article 6 (1) which is based on consent and Article 6 (f). Article 9 Special Category Data can be processed if one of the exemptions applies in this case. Special categories are processed under derogations in Article 9:2 (b) and Article 9.2 (1). Please see notes on this table.



Categories are processed under derogation in Articles 9:2 (b) and Article 9.2 (1). Please see notes on this table.

Article 9 Special Category Data 1 Medical Records	Necessary to provide patient care in ShannonDoc	Articles 6 1 (D) Data Processing
<ul style="list-style-type: none"> Individual / Health Identifier GMS number. PPS number, DOB, Religion, sexual orientation, gender, family history, contact details of next of kin, contact details of carers. Vaccination details, medication details, allergy details, current and past medical history, genetic data, laboratory test results, imaging test results, near patient test results, ECG's ultra sound, scan images. All other data required for Medical Care. 	<ul style="list-style-type: none"> Out of hours GP care service. Information of a personal nature. Special Category Data is needed in order to provide proper care to the patient. The PPS number is needed for specific schemes such as sickness certification, Department of Social Protection, Childhood immunisation programme, Mother and Child Scheme, Cervical Screening – HSE 	<p>This is necessary in order to protect the vital interest of the data subject or of another natural person.</p> <p>The lawfulness of processing should also be argued under Article 6 (1) (a) which is based on consent and Article 6 (1) (f) Article 9 Special Category Data can be processed if one of the exemptions outlined in Article 6 applied or more than one exemption applies. In this case special categories of data are processed under derogations in Articles 9 (2) (H) and 9.2 (1). Please refer to the notes under this table.</p>

Article Special Category 1 Article 9 Medical Records	Necessary to provide patient care in ShannonDoc	Articles (6) 1 (D) Data Processing
<p>Account Details: Record of billable services provided. Patient, name, address, contact details, billing and payment records for GMS and private patients, credit card and bank details.</p>	<p>Required for providing a service and billing. Also required for submission of reimbursement claims to the HSE, Primary Care Reimbursement Service</p>	<p>Article 6 1 (c) processing is necessary for compliance with a legal obligation to which the Data Controller subject / Revenue medical and legal obligations and Article 6 (1) (b) in relation to being paid for providing a service to private patients</p>



Recipients with whom we share personal Data:

Categories of Recipient	Description
Health and Social Care Provider	All GPs, Health Service Executive, HSE Voluntary Hospitals, Private Hospitals and Clinics, Private Consultants, Physiotherapists, Occupational Therapists, Speech and Language Therapists, Social Care Workers, palliative care services, out of hours' services. Diagnostic Imaging services, hospital laboratories and all other health care providers, Pathology Lab, Medical Services
Data Processors with a Contract	GP Practices, online data bulk companies, Health link, Health Mail and all other secure Health link which provide for the transfer of data
Legal Arrangements	Coroner, Gardaí, Revenue, HSE, Health Services Executive, Social Protection Medical Council, Irish Council of General Practitioners, (ICGP)
Public Health	Public Health Infections, Disease notification, Influenza surveillance
Third Parties with explicit patient consent	Solicitors, Company Solicitor, Insurance Companies, Health Insurance Companies, BOD, IT Service Providers, IT Processors HSE, GPs Medical Specialists



Contact Details:

Contact Us	Opening Hours of Service	Useful Numbers	Regional Out of Hours
Shannondoc HQ, St Camillus Hospital Shelbourne Road Limerick V94 5V24	09.00-17.30	Limerick University Hospital	061 469527
Matt Breslin, DPO, Shannondoc HQ St Camillus Hospital, Shelbourne Road , Limerick V94 5V24	09.00-17.30	061 469527	

There are four links. The three forms are capable of being downloaded or being completed manually and the Data Access Request emailed with the supporting documentation scanned to support the request.

All Data Access Requests must be accompanied by Data Subject Applicant Consent, ID and proof of address. Please note that all Data Request Applicants have the option to submit either request either manually or electronically. Please note that when you are making a Data Access Request it is important to provide your data of birth for ease of processing.

